

MARONITE EPARCHY OF AUSTRALIA, NEW ZEALAND AND OCEANIA

RISK MANAGEMENT POLICY

POLICY

The Maronite Eparchy of Australia New Zealand and Oceania (the Eparchy) is committed to ensuring that at all levels of management and operation there is a culture involving an appreciation and acceptance of a need to identify, measure and manage risks (particularly to children and vulnerable persons) which may give rise to losses, both tangible and intangible, impacting upon the mission, viability, operations and reputation of the Eparchy.

The Eparchy recognises that while risk is a part of every aspect of human endeavour, it is capable of being managed through its culture, processes and structures to ensure the minimisation of the impact of adverse events. It accepts that risk is a reality in meeting the challenges associated with achieving the Eparchy's strategic directions.

AIMS

The Eparchy aims to ensure the realisation of its mission through an open, risk aware culture giving attention to the following:

- 1. Compliance with all relevant statutory and best practice requirements in the following areas.
 - (a) Workplace health and safety (WH&S) and building and maintenance codes for all Eparchy owned/occupied buildings.
 - (b) physical and mental welfare of staff, priests, interns, trainees, volunteers, children and vulnerable persons involved with the Eparchy's activities.
 - (c) Asset management, financial management and insurance programs.
 - (d) IT management and infrastructure and social media discussion/commentary.
- 2. Embedding a risk culture at all levels of the Eparchy's activities.

PRINCIPLES AND GUIDELINES

The following principles and guidelines outline the elements of risk management.

- 1. <u>Identify Risk</u> identify when, where, why and how events could prevent, delay or degrade the main outcome of the event or activity.
- 2. <u>Analyse Risk</u> determine the likelihood of the risk to occur and the potential consequences.
- 3. <u>Evaluate Risk</u> compare the level of risk against potential adverse outcomes so that decisions can be made on how to manage priorities.
- 4. <u>Control Risk</u> develop and implement strategies and action plans which are cost effective and beneficial to all involved.
- 5. <u>Monitor and Review Risks</u> monitor the effectiveness of the processes put in place. Provide feedback for improvement and follow up.

All staff should be cognisant of:

- 1. <u>Grooming</u> physical, psychological or coercive actions to create a manipulative relationship with children and/or vulnerable persons or vulnerable persons.
- 2. <u>Safety</u> physical, mental, emotional and spiritual safety of all children, vulnerable persons and vulnerable persons, volunteers and co-workers from danger, bullying, risk or injury.
- 3. <u>Touching</u> inappropriate touching by any person.
- 4. Privacy a person's right to privacy.
- 5. <u>Disclosure</u> an obligation to inform/advise about an experience of abuse or risk of harm.

CALCULATING RISK

Risk is the product of 'consequence' and 'likelihood' and is defined as follows.

Consequence	<u>Description</u>
Negligible	There are no significant implications
Minor	There are some implications but this would not impact in any major
	way or cause significant disruption or perceptions or reputation.
Medium	Implications would impact in a way that could compromise
	performance or operations, perceptions and reputation.
Very High	Implications would impact in a significant way that could severely
	compromise performance or operations, perceptions and
	reputation. Core activities may be impacted.
Extreme	Implications would impact in a significant way that could severely
	compromise performance or operations, perceptions and
	reputation. Core activities impacted significantly.

<u>Likelihood</u>	<u>Description</u>		
Rare	May occur only in exceptional circumstances		
Unlikely	Could occur at some time		

Possible	Might occur at some time	
Likely	Will probably occur in most circumstances	
Almost Certain	Is expected to occur in most circumstances	

By cross tabulating 'Consequence' and 'Likelihood' the following risk ratings are derived.

Likelihood	Consequence				
	Negligible	Minor	Medium	Very High	Extreme
Almost	Medium	High	High	Very High	Very High
Certain					
Likely	Medium	Medium	High	High	Very High
Possible	Low	Medium	Medium	High	High
Unlikely	Low	Medium	Medium	Medium	High
Rare	Low	Low	Low	Medium	Medium

RISK MANAGEMENT REGISTER

The following is a pro forma of the Risk Management Register maintained in an excel spreadsheet.

Number	Identified Risk	Risk Level	Consequence	Likelihood	Control of Risk
1					

AREAS OF RISK

AREA OF RISK	CONTROL OF RISK		
Recruitment and Staffing	Reference Checks undertaken		
ū	2. WWCC provided		
	3. Consider probation period		
	4. Review CV experience and referees		
	5. Safeguarding training		
	6. Code of conduct signed		
	7. Identify skills shortage		
	Staff health and wellbeing (physical and mental) monitored		
	Staff performance monitored and reviewed		
Consent / Permission	Consent forms completed		
	2. Emergency contacts noted		
Environment / Workplace	First Aid kit in buildings		
	2. First Aid Officer appointed		
	3. Maintenance and building upkeep undertaken		
	4. Contractors managed		
	Evacuation procedures advised		
	6. Third party use of buildings managed		
Use of Transport	Permission to travel obtained from parent/guardian		
(for Children and Vulnerable Persons)	2. Drivers licence noted		
·	3. Road safety and parking rules adhered to		

IT Infrastructure	1.	IT infrastructure reviewed		
	2.	Firewall and backup procedures enabled		
	3.	Privacy Policy noted		
Electronic Communications (to Children	1.	Privacy Policy noted (particularly Cyber bullying)		
and Vulnerable Persons)	2.	Code of Conduct signed		
Financial Management and Insurance	1.	Staff skills and performance monitored		
	2.	Finance software updated		
	3.	Bad debts reviewed		
	4.	Budgets and long term financial plans undertaken		
	5.	Annual accounts compiled and externally audited		
	6.	Annual insurance program managed		
Order owned Assets	1.	Review register of assets (eg cars, IT, furniture)		
	2.	Review use of cars/vehicles		
	3.	Review any misuse, theft, damage		
	4.			
Responding to Allegations of Abuse or	1.	Respond to disclosure guidelines		
Misconduct	2.	Identified risks managed		
	3.	Complaints and Grievances procedures noted		
	4.	Record Keeping updated		

RESPONSIBILITY

Adherence to the above policy and any misuse of the above policy is to be reported to the Safeguarding Team at the Maronite Chancery or the Vicar General.

Updates to this Procedure

In line with Eparchy Policy Development, this policy will be reviewed every three years or more frequently if appropriate.

Revisions made to this document

<u>Date</u>	Major / Minor Revision	Description of Revision(s)
January 2023	Major	Implementation

Contact Details

Contact for all matters related to this form should be directed to the Safeguarding Team or the Vicar General at the Maronite Chancery on:

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